

1629 K Street NW | Suite 300 | Washington, DC | 20006 | cirq.org

## M-Panels Research Services Pvt Ltd ("m360 Research")

Cristu Complex, No.41 Lavelle Road, Bengaluru Karnataka-560001, India

Holds Certification Number: 1002 And operates a Research Process Management System in compliance with **ISO** 20252:2019.

## Statement of Applicability - Effective 10 April 2024

M3 USA, Inc., including M3 Global Research, QQFS, m360 Research, Ekas and All Global ('M3') is a market, opinion, and social research organization which operates panels of healthcare providers in the US, UK, Asia, Europe, and Australia and provides market research recruitment and support services available to the industry reaching respondents in more than 70 countries worldwide.

The panels operated by M3 Global Research, QQFS and Ekas are branded "M3 Global Research". The panel operated by m360 Research is branded "m-panels" and the panel operated by All Global is called "All Global Circle". M3 provides data collection and project management capabilities that cover the spectrum of quantitative and qualitative techniques utilized today. M3 services incorporate all advanced statistical and attitudinal methodologies allowing clients to provide world-class offerings and support services to their end-client customers throughout multiple industry sectors. Beyond healthcare providers, M3 Global Research creates and maintains relationships and panels of patients, caregivers, and general consumers.

M3 has elected to include sampling including access panels, fieldwork, self-completion and data management and processing to be attested to this document in accordance with Annexes A, B, E and F. Details of M3 attested annexes are described on the following page.

Original Date: | February 2011 Latest Issue Date: | 7 May 2024 Expiration Date: 29 April 2026

Xeliana Wood

**CIRQ** Managing Director



CIRQ ISO 20252 CERTIFIED RESEARCH STANDARD

© CIRQ TC 7001 1.5 Certificate of Compliance ISO 20252:2019

The CIRQ Certification Mark is the property of the Insights Association and is subject to the restrictions established in the Terms of Use for the CIRQ Certification Mark as referenced in the CIRQ Quality Manual.



## M-Panels Research Services Pvt Ltd ("m360 Research")

Cristu Complex, No.41 Lavelle Road, Bengaluru Karnataka-560001, India

Holds Certification Number: 1002 And operates a Research Process Management System in compliance with **ISO** 20252:2019.

|  | REP                 | ATTESTED | EXCLUDED | EXPLANATION   |
|--|---------------------|----------|----------|---|
| Annex A -<br>Sampling including<br>access panels | Elsa<br>Andersson   | ×        |          | M3 owns and manages a non-probability access panel<br>comprised of members who have consented to be members<br>for the purpose of participating in market research data<br>collection activities.   |
| Annex B -<br>Fieldwork                           | Elsa<br>Andersson   | x        |          | M3 offers data collection services using fieldwork<br>methodologies. Fieldwork methodologies include face to face<br>interviews, telephone interviews, screening of research<br>participants over the phone and qualitative research<br>methodologies that do not consist of the respondent self-<br>completing a questionnaire.  |
| Annex C -<br>Physical<br>observation             |                     |          | х        | Does not provide this service   |
| Annex D - Digital observation                    |                     |          | ×        | Does not provide this service   |
| Annex E - Self<br>completion                     | Elsa<br>Andersson   | ×        |          | M3 offers clients data collection services using self-completion<br>methodologies including online questionnaire, diary studies,<br>online pre-test interviews as well as online follow-up<br>interviews.   |
| Annex F - Data<br>management and<br>processing   | Vijaychandra<br>Pai | ×        |          | M3 provides data management and processing services.<br>The services provided are project-specific and encompass<br>coding, and provision of data tables. For provision of these<br>services, M3 partner with specialized agencies. Data tables are<br>created by M3's vetted partners using primarily Quantum and<br>to a lesser extent MERLIN. For internal checking of data and of<br>data tables, M3 use Microsoft Excel and IBM SPSS Statistics. |



© CIRQ TC 7001 1.5 Certificate of Compliance ISO 20252:2019

The CIRQ Certification Mark is the property of the Insights Association and is subject to the restrictions established in the Terms of Use for the CIRQ Certification Mark as referenced in the CIRQ Quality Manual.

